Artem Grygorenko

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SUMMARY

Team Leader, Manager with 10+ years of experience in software development and testing in the cloud, forensics, virtualization, corporate security, fintech, HoReCa, and blockchain domains.

TECH STACK

Automation: Python, Pytest, REST API, BDD. Monitoring: ELK, Grafana, Zabbix (basics). Virtualization: Hyper-V, ESXi, VMware, etc. **CI/CD:** Bamboo, GitLab, SonarQube. **Cloud/Network:** Docker, AWS, Fiddler, Charles Proxy. **Other:** Sysinternals suite, Atlassian Stack

PROFESSIONAL EXPERIENCE



<u>HeadWorks</u> Jun 2022 – Present (9 mos) Chief Operating Officer Jun 2022 – Present (9 mos)

- Implemented the new resource management system of people and projects. This helped with management and understanding of the project load and, in some projects, increased the revenue by ten times.
- Led the "corporate policy" project with the HR department. The "corporate policy" document and procedures have been implemented and helped the company to collect the knowledge of long-time employees, simplify and speed up the onboarding of new ones.
- Managed Team Leaders and PMs from different departments (a total of 5 people as direct reports). Created personal development plans for them, which led them to increase their skills, knowledge, and overall project results. Used coaching and mentoring approaches.
- Increased transparency of the internal processes by creating processes of the bonus and recognition schemes, salary review, and promotions.

Exness Jan 2021 - May 2022 (1 yr 6 mos)

QA Core Team Lead Jan 2022 – May 2022 (5 mos)

- Developed and implemented a comprehensive company-wide Testing Strategy.
- Worked to standardize QA processes and approaches across the organization.
- Created a QA roadmap for the organization covering the following areas: QA process, Hiring Process, People Development, and Performance Testing, and aligned with the company's strategic goals.
- Created, updated, and maintained a QA skill matrix. Close collaboration with HRBP and Heads of Development.
- Improved the hiring funnel by five times (from 3 months to a couple of weeks) and significantly shortened the time-to-hire for QA Lead+ positions (from 3 months to 1 month).
- Assembled a QA Core team with 5 QA Test Leads that represent key areas of quality assurance within the company and participate in major company-wide projects.

QA Engineering Lead Jan 2021 – Jan 2022 (1 yr 1 mo)

- Performed QA Audits in teams using TPI Next standard to understand the current level of maturity and prepare an improvement plan.
- Implemented best practices to improve the SDLC process. Traceability matrix and shif-left approaches were established.
- Organized internal QA community events to facilitate knowledge-sharing and increase engagement of QAs (QA Breakfasts, QA Meetups, and Roundtables).

PROFESSIONAL EXPERIENCE (cont.)

- Apriorit Mar 2012 Jan 2021 (9 yr 1 mos)
 Principal QA Lead Aug 2019 Jan 2021 (1 yr 6 mos)
 - Led multiple QA teams in a total of 24 QAs.
 - Raised several team leaders as replacements for myself.
 - Applied new ideas and technologies, including test improvement standards (STEP, TPI Next, TMMi).
 - Designed testing strategies and test plans for many complex projects before starting.
 - Participated in interviewing and mentoring new employees.
 - In addition to primary work, I participated in testing conferences and local meetups as a speaker.

QA Lead Apr 2017 – Aug 2019 (2 yrs 5 mos)

- Managed QA team with 12 QAs. Created a long-term roadmap for team development.
- Managed team capacity on the project and non-project activities. Perform 1-1 meetings and performance reviews. Using coaching and mentoring approaches (GROW, CLEAR)
- Assembled a new team with juniors only and built one with a team leader in 2 years.
- **Blockchain project.** Joined the blockchain project team close to the release date (a few weeks before the main network launch), helped to organize efforts, set up proper processes and delivered the result. Assisted product owner in cooperation with developers and DevOps teams and the distribution of tasks among them, controlled tasks execution and results. Set up and adjust JIRA workflows.
- **Cloud project.** Developed and executed automation testing strategy. Setup Gauge and Behave frameworks for the BDD automation process. Oversaw the design and introduction of tools, processes, and best practices across the testing lifecycle using STEP methodology.

Junior QA - QA Coordinator Mar 2012 – Apr 2017 (5 yrs 2 mos)

- Helped Team Leader with some team development and people management.
- Planned and managed the testing processes in the projects where I was involved
- Performed functional and non-functional testing on the project.
- Formalized customer requirements and testing specifications.
- Performed subject domain research (Forensics, Cloud, Blockchain, Virtualization, Low-level programming software).
- Performed technical research about the technologies, tools, helpers, and competitors.
- Created test documentation.

EDUCATION

Oles Honchar Dnipro National University Engineering 2007 – 2013

Technical means of protecting information, automation of its processing, Computer

Coachingup International University Oct 2020 - May 2021

International-Level Professional Coach (the program has been developed according to the requirements of the International Coach Federation (ICF))

ADDITIONAL INFORMATION

Certifications: ISTQB® Certified Tester – Foundation Level. **Interests:** music, football, and hip-hop dance. Professional DJ. **Language**: Advanced in English, Fluent in Ukrainian (native).